

# Richard W. Keppers

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PO Box 824, Washington, DC 20044

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## OBJECTIVE

A position as an IT Systems Project Manager

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## SECURITY CLEARANCES

Top Secret/SCI security clearance

October 2006

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## WORK HISTORY

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Oct 2006 – Present	Federal Bureau of Investigations (FBI)	Washington, DC
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*The FBI is the world's leading law enforcement agency consisting of more than 30,000 employees, with a mission to protect and defend the United States against terrorist and foreign intelligence threats, to uphold and enforce the criminal laws of the United States, and to provide leadership and criminal justice services to federal, state, municipal, and international agencies and partners.*

### *IT-Specialist/Technical Project Manager*

- Ensure proper handling of classified information, and conduct off-duty activities in a manner as to not jeopardize my ability to handle such information.
- Manage day-to-day operations and maintenance of an FBI Violent Criminal client/server database application, ensuring reliable access for FBI Agents and Crime Analysts to the Nation's largest repository of violent crime case data.
- Manage the Violent Crime Application Web development project, a reengineering initiative involving redeveloping the current client/server application into a J2EE application, expanding the application's availability directly to Local Law Enforcement Agencies via a Law Enforcement Sensitive but Unclassified communication medium.
- Administer production, backup, and development server hardware and software.
- Manage and supervise a 4-5 member team of contract developers, ensuring schedule, financial and contractual obligations are met.
- Represent the FBI as a Contract Task Manager, duties include writing Statements of Work, participating in the contract bidding and award process, and managing execution of given task orders.
- Expand the FBI's involvement in the Government's information sharing initiative as mandated by the 9/11 Act of 2007. Implementing and educating management on the National Information Exchange Model (NIEM), a DOJ/DHS information sharing standard.

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Sept 2005 – Present	Keppers Technologies, Inc	Salt Lake City, UT
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*Keppers Technologies, Inc. is a privately owned IT Systems consulting firm providing a wide range of IT services to Government, private, and non-profit organizations.*

### *President/CEO*

- Manage day-to-day business operations including financial, contractual and customer related business
- Negotiate new and existing business contracts, working directly with the customer and their contracting official
- Recruit and manage contract staff, ensuring the proper skills and quality is brought to every project

Aug 2005 – Oct 2006

Gold Systems, Inc

Salt Lake City, UT

*Gold Systems, Inc is a provider of technology-based solutions in selected government and commercial sectors.*

*Oracle Developer*

- Develop PL/SQL code to update and maintain EPA water quality monitoring software.
- Administer development Oracle database environments
- Develop J2EE applications to allow for the transfer of Water Quality Data via Central Data Exchange (CDX) standards.

May 2002 – Aug 2005

USDA, Forest Service

St. Paul, MN

*The USDA, Forest Service is a federal government agency under USDA, comprised of approximately 40,000 employees, responsible for management of the nations 193 million acres of forests and grasslands.*

*Computer Assistant*

- Member of multiple national Presidential eGovernment teams
- Design, code and implement relational Oracle database systems
- Day-to-day management of local database systems
- Advise on design of national IT systems
- Code applications using Object Oriented programming languages such as Java
- Administer local government web servers, insuring reliability and security of web content
- Develop, code, and implement internet and intranet web applications
- Administer “on-demand” CD duplication systems and hardware

*Office Automation Clerk*

- Design and implement graphical user interfaces for CD publications
- Manage publication database system
- Digitize Forest Service publications for availability on the internet

Aug 1999 – Dec 2002

University of Saint Thomas

St. Paul, MN

*The University of Saint Thomas is Minnesota's largest private university comprised of approximately 10,000 students and 5,000 faculty/ staff. Saint Thomas offers both Bachelor's Degrees as well as Master's Degrees in a variety of programs.*

*Administrative Systems Night Operator*

- Run nightly operations on SIS, HRS, ADS, and SOD administrative computing systems, including backing up of these systems to insure data reliability
- Print reports, accounts payable checks, and financial aid forms
- Resolve problems with VMS batch operations by utilizing troubleshooting skills

*Student Help Desk Consultant*

- Solve a variety technical computer problems over the phone by use of troubleshooting skills
- Manage daily call reports, gathering and converting them into easy to use graphs for management personal to use

Mar 1998 – Aug 1999

Independent School District #709

Duluth, MN

*Independent School District #709 is a public K-12 school district in Duluth Minnesota. This district covers an area of 84 square miles with 24 facilities.*

*Technology Intern*

- On site troubleshooting of computer software and hardware problems on Mac OS 7 – Mac OS 8.1, Windows 95, and Windows NT machines
- Install 2000 new computers within a strict timeline of 2 ½ months, to be used by teachers and students in 24 different district owned locations
- Supervise six other student workers

## EDUCATION

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B.A. in Quantitative Methods and Computer Science Minor in Geology University of Saint Thomas	May 2003  St. Paul, MN
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## CERTIFICATIONS & CONTINUING EDUCATION

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<b>Sun Certified Programmer for the Java 2 Platform 1.4</b>	October 2004
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<b>Java 2 Boot Camp</b> The Training Camp	October 2004 Austin, TX
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<b>PL/SQL Programming</b> Knowledge Transfer Training Center	April 2004 Eagan, MN
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<b>J2EE Programming</b> Oracle Training	March 2004 Ft. Collins, CO
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<b>Java Programming</b> Oracle Training	February 2004 Ft. Collins, CO
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## EXPERIENCE SUMMARY

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Hardware:	Dell PowerEdge Servers, Dell PowerVault, Dell PC, Digital Systems Mainframe, Netgear managed switches
Operating Systems/Software:	Microsoft Windows Workstation, Microsoft Windows Server, Microsoft Internet Information Services, MS-DOS, Macintosh OS, VMS, VMWare
Programming/Application Languages and APIs:	Java, Visual Basic, PL/SQL, Oracle SQL, Basic, JSP, ASP, HTML, CSS, XML, SVG, Hibernate, Spring
Application Software:	Microsoft Office Applications, Macromedia Dreamweaver MX, Oracle JDeveloper 10g, Lotus Notes, PL/SQL Developer, SQL*Plus, Corel Draw, Visio, Visual Studio, Crystal Reports, Eclipse, CVS
Protocols:	TCP/IP, FTP, HTTP, SSH, SSL